

## Non-Student Complaints Log 11'

10-4-2010	11-NS001	Computer Learning Center	State Board	Fraud allegations with WIA	4-28-11 Complaint Committee dismissed the complaint without prejudice. School did not respond to the allegations and decided to voluntarily close
10-6-2010	11-NS002	Training 2YOU	State Board	Tuition Charges inconsistent	2-14-11 Complaint Committee dismissed found no violations and dismissed the complaint
10-22-2010	11-NS003	NPTI	SETS	Use of certification thru parent company.	12-14-10 Complaint Committee postponed action and requested further investigations. 3-22-12 Complaint Committee completed its review of the complaint and found no violations and dismissed the complaint.
1-1-2011	11-NS004	Dunlap Stone	C.K.	Plagiarism; Management inability to pay on time, IIEI Certification	8-25-11 State Board issued a Letter of Concern & Ordered a Civil Penalty of \$1,000
5-24-2011	11-NS005	GCU	SOCMAR	Financial Aid	6-27-11 Complaint Committee found no violations and dismissed the complaint
5-18-211	11-NS006	Dunlap Stone	Anonymous	Multiple allegations	9-22-11 Complaint Committee found no violations and in part found no jurisdiction for IIEI certifications and dismissed the complaint
5-18-2011	11-NS007	Dunlap Stone	J.P.	Advertising of the CBG/IIEI/DSU programs and certifications/certifications tests are misleading and contains willful misrepresentations; IIEI Certifications are used to entice students to enroll in	8.23.12 Following review and discussion, the State Board voted to dismiss with prejudice Complaint #11-NS007 based upon the remedial actions undertaken by

				DSU programs; the CBG and IIEI cortication/courses are not independently governed from DSU; Unprofessional or dishonorable conduct by the Licensee and its employees	Dunlap-Stone University specifically relating to clarifying information contained in published materials and reducing the confusion relating to the structure and organization of Dunlap-Stone University and International Import-Export Institute.
5-21-2011	11-NS008	Altrain Dental	State Board	Advertising	6-23-11 Complaint Committee found no violations and dismissed the complaint
5-24-2011	11-NS009	Phoenix Computer Academy	State Board	Claims of 100% Job Placement	9-22-11 Complaint Committee found no violations and dismissed the complaint
5-25-2011	11-NS010	Techskills	Anonymous	Lack of Instructors	6-23-11 Complaint Committee requested the school to enter into a consent agreement to include a \$1,000.00 civil penalty and issued Letter of Concern
6-3-2011	11-NS011	AZ School of Acupuncture & Oriental Med.	Student and Instructor	Lack of management Capabilities	6-23-11 Staff to monitor and refer to the Complaint Committee at its December 2011 meeting if the issues are corrected. 3-22-2012 CC reviewed the status of the institution and the concerns of ACAOM. The committee voted to forward the complaint to the Board for review.